



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS 375TH MEDICAL GROUP (AMC)

NOV 10 2003

MEMORANDUM FOR 375 AW DIRECTOR OF STAFF
375 AW GROUP COMMANDERS
ALL TENANT UNITS AND 375 AW SQUADRON COMMANDERS

FROM: 375 MDG/CC

SUBJECT: Enrollment by Squadron (EBS)

1. Enrollment changes are underway for a large portion of the 375th Medical Group's beneficiaries. Effective December 2003, active duty personnel with or without families will be Enrolled by Squadron to specific healthcare providers. These healthcare providers will become responsible for the overall healthcare of personnel and their families within a particular squadron.
2. First and foremost, these changes are needed to effectively streamline the medical readiness process. EBS will focus the healthcare teams on the medical needs of individual units, their active duty personnel, and families. At present, squadron personnel are enrolled with a variety of healthcare providers. This type of open enrollment does not allow an efficient partnership between the healthcare provider and squadron leadership. For example, healthcare providers do not have the capability to look at the overall health of a unit. Instead, they focus on individuals. Similarly, squadron leadership has to contact a variety of healthcare providers to gather needed healthcare information. Shifting the focus to EBS will allow healthcare providers and squadron leadership to maintain and monitor the overall health status of their particular squadrons.
3. This concept is not new to the military. Flight Medicine has provided this type of care for many years. Flyers, their families, healthcare providers, and squadron leadership have all benefited by better understanding each other. When a unit deploys, the healthcare providers can monitor the family members to ensure their healthcare issues are appropriately met.
4. What changes will you see or notice? First, you will receive a letter informing you of your new Primary Care Manager (PCM). The 375 MDG will coordinate all necessary actions such as updating the computer systems and moving medical records of affected personnel. Secondly, we will begin sending healthcare report cards to squadron leadership. These reports will enable the squadron leadership and healthcare providers to focus on particular issues such as immunizations or reduction in repetitive injuries. Likewise, if trends are noted in family member issues, early identification and interventions can speed recovery. The Preventive Health Assessment (PHA) process will also be noted in these reports. Once the healthcare providers have specific squadron assignments, they will be able to attend commander's calls and discuss ways to maintain or

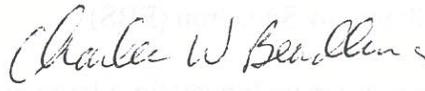
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improve the overall health of each unit, thereby improving the readiness of these units. Squadron leadership will also know who to call for medical issues.

5. Enrollment by squadron has proven to be very beneficial for other bases. I am confident that EBS will do much to ensure the medical readiness status of all the Team Scott family. The personnel of the 375 MDG look forward to this change and are excited about the ability to improve the patient, healthcare provider, and unit leadership relationship. If you would like additional information or want to arrange a briefing for your squadron, please contact any of the 375 MDG Patient Advocates by calling 256-WELL (9355).



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Commander