

<p style="text-align: center;"><b>NOTICE OF PATIENT RIGHTS AND RESPONSIBILITIES</b></p>
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We, the healthcare team of the 375th Medical Group, strive to provide "**Legendary Service**" by exceeding your needs and expectations. You can help us provide this legendary service by understanding your rights and responsibilities.

**AS A PATIENT, YOU HAVE THE RIGHT TO:**

- 1) Reasonable access to care, including foreign language and sign language assistance through our Patient Administration office;
- 2) Care that is considerate and respectful of your personal values and beliefs;
- 3) Be informed about and participate in decisions regarding your care, including advance directive formulation;
- 4) Participate in ethical questions that arise in the course of your care, including issues of conflict resolution, withholding of resuscitative care, foregoing or withdrawal of life-sustaining treatment, and participation in investigational studies or clinical trials;
- 5) Security, personal privacy, and confidentiality of medical information;
- 6) Designate a decision maker in the event you are unable to understand a proposed treatment or procedure, or are unable to communicate your wishes regarding care;
- 7) Know how our healthcare team informs you, our patients, of your rights;
- 8) Know how our leadership educates our staff about your patient rights and their role in supporting those rights;
- 9) Access protective services;
- 10) Appropriate assessment and management of your pain; and,
- 11) Obtain a factual explanation from your healthcare provider regarding outcomes related to your care, including unanticipated clinical outcomes.

**AS A PATIENT, YOU ARE RESPONSIBLE FOR:**

- 1) Providing timely, accurate, and complete medical information to your healthcare provider on an on-going basis;
- 2) Asking questions of healthcare providers when you do not fully understand issues surrounding your care;
- 3) Following the treatment plan developed with your healthcare provider;
- 4) Accepting the consequences of not following your healthcare plan;
- 5) Following hospital rules and regulation;
- 6) Acting with consideration and respect of other patients and hospital personnel; and,
- 7) Working with your provider to implement a plan for managing your pain.

If you have any questions regarding your rights and responsibilities, please talk with your healthcare provider or the respective Department Patient Advocate.